




Interprefy online platform

Key points

- You can change the interpretation language by clicking on the headset Interpreting button  INTERPRETING
- Headsets are recommended for clearer audio and to avoid audio distortion and possible feedback when you are taking the floor
- Audio and video are disabled for all participants during the meeting

Request for the floor



- Click on the green hand icon 
- Co-Chairs will grant you video and audio access when you are invited to take the floor
- Once you finish speaking, disconnect by clicking on the red hang up button 

Chat

- The event chat panel box can be used to submit written questions visible by all.
- To chat privately, click the arrow to the right of the delegate's name.

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Troubleshooting

- Click on the “Restart all line” button 
- Reload your browser
- Contact the moderator: Click on the blue envelope icon  to open the private chat and click on moderator (top left) and type in your issue for assistance
- Call an external technician on **+1-888-534-2408**. If your issue cannot be resolved, you will be connected via telephone but only to listen to the deliberations in the language of the floor
- For additional information, please refer to the instruction sheet on the meeting portal