Interprefy online platform

Key points
• You can change the interpretation language by clicking on the headset Interpreting button.
• Headsets are recommended for clearer audio and to avoid audio distortion and possible feedback when you are taking the floor.
• Audio and video are disabled for all participants during the meeting.

Request for the floor
• Click on the green hand icon.
• Co-Chairs will grant you video and audio access when you are invited to take the floor.
• Once you finish speaking, disconnect by clicking on the red hang up button.

Chat
• The event chat panel box can be used to submit written questions visible by all.
• To chat privately, click the arrow to the right of the delegate’s name.
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Troubleshooting

• Click on the “Restart all line” button
• Reload your browser
• Contact the moderator: Click on the blue envelope icon to open the private chat and click on moderator (top left) and type in your issue for assistance
• Call an external technician on +1-888-534-2408. If your issue cannot be resolved, you will be connected via telephone but only to listen to the deliberations in the language of the floor
• For additional information, please refer to the instruction sheet on the meeting portal